# Derby Road Health Centre Patient Participation Group

Meeting 20th March 2019 – notes taken by AB

1 Present - Rob Kirkwood, Jane Ward, Phil Pendleton, Margaret Gotheridge, Stephen Hyde, Mary Stokes, Ajanta Biswas (AB)

2 Apologies - Nikki Wood, Liz Lemon, Dawn Hazle

3 Minutes of last meetings – the minutes of 29th January 2019 were agreed as accurate

4 Action from last meeting:

Versus Arthritis. JW to ask IT director to put this on website again. Action Pending.

Surveys are going well.

5 Update from the CCG People’s Council

6. Primary Care Network (update from DHRC):

Current NHS system in Nottingham and Nottinghamshire is changing. An Integrated Care System (ICS) is being planned and part of that are three Integrated Care Providers (ICP) in Nottingham and Nottinghamshire. Bassetlaw will be under South Yorkshire ICS.

The three ICPs are City, South of County and Mid Notts. This means the City will have an independent identity.

Within this system the primary care is changing from previous system to Primary Care Networks (PCN) based on geographic areas and communities they serve and similarity of system they operate under.

There are eight PCNs covering Nottingham and Nottinghamshire. Group 7 will include DRHC, Deer Park (what used to be Wollaton Vale surgery) and Wollaton Park (Harrow Road).

Each PCN group to have about 30000 patients. First PCN meeting for Group 7 is scheduled for 20th March so more progress on this matter will be reported at the next meeting. Each PCN is to have one clinical director (CD), which will generate one day per week worth of work for that CD. At present DRHC does not wish to take up this position due to clinical staff constraints.

The aims of PCNs have been highlighted in the Kings Fund report that was part of last minutes. Moving forward this will mean lots of changes such as budget will be allocated to PCNs, GP consultation on phone or via Skype, extended opening hours, helping patients more from their own home to reduce DNA (did not attend). Each practice should have clinical pharmacist among a few changes.

Patient engagement will be required at all levels of this new system. At PCN level (this will be PPGs) at ICP level and at ICS level. Moving forward there maybe joint PPG meeting of all Group 7 practices in future.

Grange Farm Practice is part of Group 4 PCN.

Concern raised was demography of DRHC is very different to Deer Park and Wollaton Practices (Rob). PPG should be mindful to monitor the interests of DRHC patients.

7. Brexit issues for DHRC and the NHS more widely: Nothing to report here as no new directive from NHS re Brexit for DRHC.

8. NHS long term plan – other implications for DRHC: this was covered extensively under point 5 and 6

9. Phone system: current issues with phone system is that it tells patient requirement is not matched and so not able to book appointments and at times does not allow to book appointnmets. ACTION: JW to feedback to IT director.

10. Update from DRHC

* 2 additional doctors Dr Singh and Dr Bilkhu recruited
* New advance nurse practitioner locum
* New phlebotomist
* Receptionist has now moved to Admin assistant so new receptionist to be recruited.
* Building extension plan is going ahead and work set to start from September. Current admin room will be changed to clinical rooms. Existing building will be only all clinical facilities. New extension will accommodate all back office staff for DRHC.

11. Date of next meeting: 14-5-19 2pm.